



BERJAYA SOMPO  
INSURANCE

Travel Insurance

# SOMPO TravelSafe+

Fly And Leave Your Worries Behind.



**Berjaya Sompo Insurance Berhad is a Member of PIDM**

The benefit(s) payable under eligible product is protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact Berjaya Sompo Insurance or PIDM (visit [www.pidm.gov.my](http://www.pidm.gov.my))

Be it a vacation or a business trip that you are planning, do not miss out on getting protected from COVID-19. We bring you **SOMPO TravelSafe+**, a comprehensive travel Policy that covers losses resulting from COVID-19 diagnosis\* and other unforeseen events during your travel.

Get **SOMPO TravelSafe+** and have the best travel experience!

*Notes: \*Only applicable to fully vaccinated travellers. This Coverage is available for domestic travel plans, provided the Trip is scheduled by an air carrier.*

## 5 STUNNING REASONS TO CHOOSE SOMPO TRAVELSAFE+



**Medical, Hospital & Other Expenses**  
up to RM500,000  
due to COVID-19



**Overseas Quarantine Allowance Due to COVID-19**



**Emergency Medical Evacuation & Repatriation**



**Automatic Extension due to flight delay or if You are hospitalised**



**Loss of Deposit or Cancellation due to COVID-19**



## KNOW THE BENEFITS COVERED

The Policy provides Overseas or Domestic Travel Plan. You can either choose Overseas or Domestic Travel Plan.

Under Overseas Travel Plan, you can choose either Elite A, B or C.

## OVERSEAS TRAVEL PLANS

BENEFITS		LIMIT PER PERSON / PER EVENT	SUM INSURED (RM)		
			OVERSEAS TRAVEL		
			ELITE A	ELITE B	ELITE C
<b>1</b>	<b>MEDICAL &amp; OTHER EXPENSES</b>				
<b>1.1</b>	<b>Medical, Hospital &amp; Other Expenses</b>	Up to 70 years	500,000	300,000	150,000
		Above 70 years	150,000	100,000	75,000
		Per Family	1,500,000	900,000	450,000
<b>1.2</b>	<b>Alternative Medicine*</b>	Per Individual	1,000	1,000	N/A
		Per Family	2,000	2,000	
<b>1.3</b>	<b>Compassionate Visitation Care (due to Your hospitalisation)*</b>	Per Individual	7,500	7,500	5,000
		Per Family	22,500	22,500	15,000
<b>1.4</b>	<b>Compassionate Visitation Benefit (due to Your death)*</b>	Per Individual	7,500	7,500	5,000
		Per Family	22,500	22,500	15,000
<b>1.5</b>	<b>Medical Treatment in Malaysia*</b> <i>Follow-up treatment within 60 days upon return to Malaysia.</i>	Up to 70 years	10,000	10,000	10,000
		Above 70 years	5,000	5,000	5,000
		Per Family	30,000	30,000	30,000
<b>1.6</b>	<b>Child Care Benefit*</b>	Per Individual	5,000	5,000	N/A
		Per Family	15,000	15,000	
<b>1.7</b>	<b>Hospital Allowance*</b>	Per Day	250	250	
		Per Individual	10,000	10,000	N/A
		Per Family	30,000	30,000	
<b>1.8</b>	<b>Overseas Quarantine Allowance Due to COVID-19*</b> <i>Quarantine at a <b>Designated Facility</b> overseas.</i>	Per Individual	2,000	2,000	1,000
		Per Family	4,000	4,000	2,000

\*Subject to maximum limit payable for item 1.1

<b>2</b>	<b>PERSONAL ACCIDENT</b>				
<b>2.1</b>	<b>Personal Accident</b>				
	a) Accidental Death				
	- Family Plan	Per Adult	250,000	200,000	100,000
	- Family Plan	Per Child	62,500	50,000	25,000
	- Individual Plan	Per Individual	250,000	200,000	100,000
	b) Permanent Total Disablement	Per Individual	250,000	200,000	100,000
	c) Loss of sight of one or both eyes and/or loss of one or more limbs	Per Individual	250,000	200,000	100,000
	Maximum per family for item 2.1	Per Family	750,000	600,000	300,000
<b>3</b>	<b>EMERGENCY MEDICAL EVACUATION &amp; REPATRIATION</b>				
<b>3.1</b>	<b>Emergency Medical Evacuation/Repatriation</b> <small>ENHANCED</small>	Per Individual	Unlimited	Unlimited	Unlimited
<b>3.2</b>	<b>Repatriation of Mortal Remains</b> <small>ENHANCED</small>	Per Individual	Unlimited	Unlimited	Unlimited
	Maximum limit payable for item 3.1 and 3.2	Above 70 years	150,000	150,000	150,000
<b>4</b>	<b>TRAVEL INCONVENIENCES &amp; OTHER TRAVEL RELATED BENEFITS</b>				
<b>4.1</b>	<b>Loss of Baggage and Personal Effects</b>	Per Individual Per Family	5,000 15,000	5,000 15,000	N/A
<b>4.2</b>	<b>Baggage Delay</b> <i>RM200.00 for every 6 full consecutive hours delay</i>	Per Individual Per Family	800 2,400	800 2,400	N/A
<b>4.3</b>	<b>Personal Money &amp; Documents</b>	Per Individual Per Family	5,000 15,000	5,000 15,000	N/A
<b>4.4</b>	<b>Travel Delay</b> <i>RM200.00 for every 6 full consecutive hours delay</i>	Per Individual Per Family	3,000 6,000	3,000 6,000	N/A
<b>4.5</b>	<b>Travel Re-Route</b>	Per Individual Per Family	200 600	200 600	N/A
<b>4.6</b>	<b>Loss of Deposit or Cancellation</b>	Per Individual Per Family	15,000 45,000	15,000 45,000	N/A
<b>4.7</b>	<b>Travel Curtailment</b>	Per Individual Per Family	15,000 45,000	15,000 45,000	N/A

<b>4.8</b>	<b>Travel Overbooked</b> <i>RM200.00 for every 6 full consecutive hours for overbooked common air carrier and no alternative transportation is made available.</i>	Per Individual	1,000	1,000	N/A
		Per Family	3,000	3,000	
<b>4.9</b>	<b>Travel Misconnection</b> <i>RM200.00 if no alternative transportation available within 4 hours of the actual arrival time.</i>	Per Individual	200	200	N/A
		Per Family	600	600	
<b>4.10</b>	<b>Hijacking Inconvenience</b> <i>RM1,000.00 for every 24 full consecutive hours of hijack.</i>	Per Individual	8,000	8,000	N/A
		Per Family	24,000	24,000	
<b>4.11</b>	<b>Missed Departure</b>	Per Individual	1,000	1,000	N/A
		Per Family	3,000	3,000	
<b>4.12</b>	<b>Loss of Deposit or Full Payment due to Insolvency of Airlines</b>	Per Individual	5,000	5,000	N/A
		Per Family	15,000	15,000	
<b>4.13</b>	<b>Personal Liability</b>	Per Individual	1,000,000	1,000,000	N/A
		Per Family	3,000,000	3,000,000	

For Overseas Travel Plan, Benefit 1, 3, 4.6 & 4.7 also cover any event caused by COVID-19.

Please refer to the **Product Disclosure Sheet (PDS)** available at [www.berjayasompo.com.my](http://www.berjayasompo.com.my) for more information.

## DOMESTIC TRAVEL

BENEFITS		LIMIT PER PERSON / PER EVENT	
<b>1</b>	<b>MEDICAL &amp; OTHER EXPENSES</b>		
<b>1.1</b>	<b>Medical, Hospital &amp; Other Expenses</b>	Up to 70 years Above 70 years Per Family	25,000 12,500 75,000
<b>1.2</b>	<b>Alternative Medicine*</b>	Per Individual Per Family	500 1,000
<b>1.7</b>	<b>Hospital Allowance*</b>	Per Day Per Individual Per Family	150 1,500 4,500
*Subject to maximum limit payable for item 1.1			
<b>2</b>	<b>PERSONAL ACCIDENT</b>		
<b>2.1</b>	<b>Personal Accident</b>		
	a) Accidental Death - Family Plan - Family Plan - Individual Plan	Per Adult Per Child Per Individual	100,000 25,000 100,000
	b) Permanent Total Disablement	Per Individual	100,000
	c) Loss of sight of one or both eyes and/ or loss of one or more limbs Maximum per family for item 2.1	Per Individual Per Family	100,000 300,000
<b>4</b>	<b>TRAVEL INCONVENIENCES &amp; OTHER TRAVEL RELATED BENEFITS</b>		
<b>4.1</b>	<b>Loss of Baggage and Personal Effects</b>	Per Individual Per Family	1,000 3,000
<b>4.2</b>	<b>Baggage Delay</b> <i>RM200.00 for every 6 full consecutive hours delay</i>	Per Individual Per Family	400 1,200
<b>4.4</b>	<b>Travel Delay</b> <i>RM200.00 for every 6 full consecutive hours delay</i>	Per Individual Per Family	400 1,200
<b>4.6</b>	<b>Loss of Deposit or Cancellation</b>	Per Individual Per Family	1,000 3,000
<b>4.12</b>	<b>Loss of Deposit or Full Payment due to Insolvency of Airlines</b>	Per Individual Per Family	5,000 15,000

Notes:

- For Domestic Travel Plan, Benefit 1.1, 1.2 and 1.7 cover medical expenses incurred due to Injury. In addition, the same Benefits also cover Illness caused by COVID-19, provided the trip is scheduled by an air carrier.
- Coverage for COVID-19 is only applicable to You, provided You are Fully Vaccinated.

Please refer to the **Product Disclosure Sheet (PDS)** available at [www.berjayasompo.com.my](http://www.berjayasompo.com.my) for more information.

## HOW MUCH TO PAY?

NO. OF DAYS	OVERSEAS TRAVEL (RM)					
	INDIVIDUAL			FAMILY		
	ELITE A	ELITE B	ELITE C	ELITE A	ELITE B	ELITE C
<b>Area 1 :</b> Australia, Brunei, Cambodia, China (excluding Tibet and Mongolia), Hong Kong, India, Indonesia, Japan, South Korea, Laos, Macau, Maldives, Myanmar, New Zealand, Pakistan, Philippines, Singapore, Sri Lanka, Taiwan, Thailand, and Vietnam.						
1 to 5	58	54	33	144	135	78
6 to 10	77	72	42	192	180	102
11 to 18	116	108	62	288	270	152
19 to 31	144	135	77	360	337	189
Each additional week thereafter	35	33	21	87	81	49
<b>Area 2 :</b> Worldwide excluding USA, Canada and Malaysia						
1 to 5	96	87	47	236	212	115
6 to 10	127	114	61	312	279	153
11 to 18	188	168	92	465	416	228
19 to 31	234	209	115	580	518	285
Each additional week thereafter	60	54	28	144	130	69
<b>Area 3 :</b> Worldwide excluding Malaysia						
1 to 5	134	120	60	328	294	147
6 to 10	176	158	79	433	387	195
11 to 18	261	234	118	646	578	293
19 to 31	325	291	147	805	720	366
Each additional week thereafter	83	75	37	200	180	89

Premium shown above excludes RM10 Stamp Duty and 8% Service Tax.

Note: Premium is subject to RM10 Stamp Duty.

## DOMESTIC TRAVEL

NO. OF DAYS	DOMESTIC TRAVEL (RM)	
	INDIVIDUAL	FAMILY
1 to 5	13	31
6 to 10	17	42
11 to 18	25	62
19 to 31	31	78
Each additional week thereafter	8	19

Premium shown above excludes RM10 Stamp Duty and 8% Service Tax.

*Note: Premium is subject to RM10 Stamp Duty and 8% Service Tax.*

## EXCLUSIONS

**Unfortunately, we do not cover these:**

- Pre-existing illness, suicide or attempted suicide, intentional self-injury, and influence of alcohol or drug, etc.
- Any loss, injury, illness, damage, or legal liability arising directly or indirectly from planned or actual travel in, to or through Afghanistan, Belarus, Cuba, Democratic Republic of Congo, Iran, North Korea, Somalia, South Sudan, Sudan, Syria, Crimea (including Sevastopol), Venezuela and Zimbabwe.

*Note: This list is non-exhaustive. Please refer to the **Policy Wording** for the full list of exclusions.*

## FREQUENTLY ASKED QUESTIONS - TO HELP YOU UNDERSTAND THE COVERAGE BETTER

### 1. Who can be insured?

All Malaysians, Permanent Residents, Student Pass Holders or Employment Pass Holders/Work Permit Holders legally employed in Malaysia, dependent pass or long term social visit pass not including travel visa (that is issued by the relevant government authority in Malaysia) with full rights to enter into and return to Malaysia who are aged between 30 days and below 80 years old during the Trip.

### 2. What is the Period of Cover and Renewal Option?

This is a single Trip Policy. The duration of cover ranges from 1 day to a maximum of 120 consecutive days. This Policy is not renewable.

### 3. Can I cancel my Policy?

You may cancel your Policy by giving us a notice in writing. However, there is no refund of premium once the Policy is issued.

### 4. Whom should I reach out to if an Emergency Evacuation/Repatriation is needed?

You may contact our SOMPO Travel Hotline at +603-7628 3860 for 24 hours Overseas Emergency Assistance. We will bear the call charges made to the Hotline.

### 5. Am I allowed to amend my coverage details such as plan, travel period, etc?

You may contact your intermediary or our customer service to amend your coverage prior to the trip. Any amendments after the commencement of the trip is not allowed.



## 6. Is death due to COVID-19 payable?

COVID-19 is a disease and therefore it is not covered for accidental death benefit. Nevertheless, any event occurred under the following benefits due to COVID-19 are payable.

OVERSEAS TRAVEL	DOMESTIC TRAVEL*
1. Medical & Other Expense	1.1 Medical, Hospital & Other Expenses
3. Emergency Medical Evacuation & Repatriation	1.2 Alternative Medicine
4.6 Loss of Deposit or Cancellation	1.7 Hospital Allowance
4.7 Travel Curtailment	4.6 Loss of Deposit or Cancellation

\* Trip has to be scheduled by an air carrier.

## Privacy Notice

The Personal Data provided by and collected from you may be used and processed by us in order for us to provide our services in accordance with our Privacy Notice, which explains how we treat your Personal Data. Please refer to our Privacy Notice which is available on our website at [www.berjyasompo.com.my](http://www.berjyasompo.com.my) for details. You may contact us for access to or correction of your Personal Data, or for any other queries or feedback.

This brochure is not a contract of insurance. The descriptions in the brochure are only a brief summary for quick and easy reference. Please refer to the **Product Disclosure Sheet (PDS)** for more information, and **Policy Wording** for full details of the Policy terms and conditions, which are available at [www.berjyasompo.com.my](http://www.berjyasompo.com.my).

Underwritten by Berjaya Sampo Insurance Berhad (Registration No. 198001008821 (62605-U)). Berjaya Sampo Insurance Berhad is licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.



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Contact us for more information